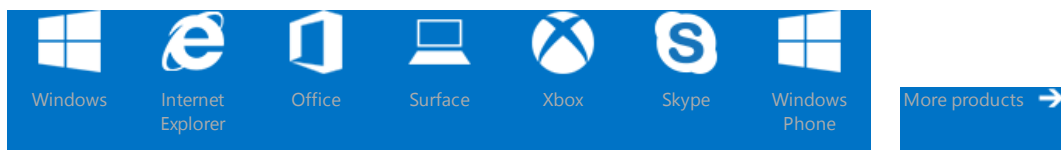


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# How to set up Microsoft Retail Management System Headquarters Server or Headquarters Client as a Microsoft Windows Service

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## INTRODUCTION

This article describes how to set up Microsoft Retail Management System Headquarters Server or Headquarters Client as a Microsoft Windows Service. The following list describes typical reasons why you may want to set up Headquarters Server or Headquarters Client as a Windows Service:

- You do not want to log on to Windows to start Headquarters Server or Headquarters Client.
- You have computers scheduled to perform system upgrades during closed periods. These upgrades automatically restart the computers. Without this option, you must log on to Windows and then start Headquarters Server and Headquarters Client before you can process Headquarters worksheets.
- For security reasons, you do not want users to log on to the server. Or, you do not want cashiers to log on to computers unless they are using the POS application.

## MORE INFORMATION

**Note** When you set up Headquarters Server as a service, Headquarters Server no longer validates the presence of the dongle, the software copy protection device. This is a problem if you run the Headquarters Server service on a computer that does not use Headquarters Manager. Both Headquarters Manager and Headquarters Server typically validate the presence of the dongle. Therefore, to resolve this problem, move the dongle to a computer that runs Headquarters Manager.

### How to set up Headquarters Server as a service

1. Download the Service.zip file. To do this, visit the following Microsoft Web site:  
<https://mbs.microsoft.com/downloads/customer/Service.zip> (<https://mbs.microsoft.com/downloads/customer/Service.zip>)
2. Create a *Reskit* folder in the root directory of drive C on the computer that will run the HQServer Microsoft Windows Service.
3. Unzip the Service.zip file, and then save the archived files to the folder that you created in step 2.
4. Click **Start**, click **Run**, type **cmd**, and then click **OK**.
5. Type the following command, and then press ENTER:  
**c:\ResKit\INSTSRV.EXE "HQServer" c:\reskit\SRVANY.EXE**
- Note** You receive a message that states that the service was successfully added.
6. Click **Start**, click **Run**, type **RegEdit**, and then click **OK** to open Registry Editor.
7. Find and then click the following registry key:  
HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\HQServer
8. On the **Edit** menu, point to **New**, click **Key**, and then name the new key *Parameters*.
9. Select the **Parameters** key that you created in step 8.
10. On the **Edit** menu, point to **New**, click **String Value**, type **Application** in the **Name** box, and then press ENTER.
11. Right-click **Application**, click **Modify**, type **C:\Program Files\Microsoft Retail Management System\Headquarters\HQServer.exe** in the **Value data** box, and then click **OK**.
12. Exit Registry Editor.
13. Click **Start**, click **Run**, type **services.msc**, and then click **OK**.
14. Find HQServer in the list of services, and then click **Start the service**.
15. Verify that the Startup Type is set to Automatic.

### How to remove Headquarters Server as a service

1. Click **Start**, click **Run**, type **services.msc**, and then click **OK**.
2. Find HQServer in the list of services, and then click **Stop the service**.
3. Click **Start**, click **Run**, type **cmd**, and then click **OK**.
4. Type the following command, and then press **Enter**:  
**C:\ResKit\INSTSRV.EXE "HQServer" REMOVE**

### How to set up Headquarters Client as a service

**Note** If you followed the steps in the previous section to set up Headquarters Server as a Windows Service, go to step 3.

1. Download the Service.zip file. To do this, visit the following Microsoft Web site  
<https://mbs.microsoft.com/downloads/customer/Service.zip> (<https://mbs.microsoft.com/downloads/customer/Service.zip>)
  2. Create a *Reskit* folder in the root directory of drive C on the computer that will run the HQClient Microsoft Windows Service.
  3. Unzip the Service.zip file, and then save the archived files to the folder that you created in step 2.
  4. Click **Start**, click **Run**, type **cmd**, and then click **OK**.
  5. Type the following command, and then press ENTER:  
**c:\ResKit\INSTSRV.EXE "HQClient" c:\reskit\SRVANY.EXE**
- Note** You receive a message that states that the service was successfully added.
6. Click **Start**, click **Run**, type **RegEdit**, and then click **OK** to open Registry Editor.
  7. Find and then select the following registry key:  
HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\HQClient
  8. On the **Edit** menu, point to **New**, click **Key**, and then name the new key *Parameters*.
  9. Select the **Parameters** key that you created in step 8.
  10. On the **Edit** menu, point to **New**, click **String Value**, type **Application** in the **Name** box, and then press ENTER.
  11. Right-click **Application**, click **Modify**, type **C:\Program Files\Microsoft Retail Management System\Headquarters Client\HQClient.exe** in the **Value data** box, and then click **OK**.
  12. Exit Registry Editor.
  13. Click **Start**, click **Run**, type **services.msc**, and then click **OK**.
  14. Find HQClient in the list of services, and then click **Start the service**.
  15. Verify that the Startup Type is set to Automatic.

## How to remove Headquarters Client as a service

1. Click **Start**, click **Run**, type **services.msc**, and then click **OK**.
2. Find HQClient in the list of services, and then click **Stop the service**.
3. Click **Start**, click **Run**, type **cmd**, and then click **OK**.
4. Type the following command, and then press ENTER:  
**C:\ResKit\INSTSRV.EXE "HQClient" REMOVE**

### Properties

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#### APPLIES TO

- Microsoft Retail Management System Headquarters 1.3

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